

Residential Non-Fiber



Voicemail Instructions



Mailbox Setup

Setting Up Your Personal Greeting

No Answer Greeting

1. Dial *83 from your home phone
2. Press 0 to access your mailbox options
3. Press 1 to record your no answer greeting
4. Press # when finished
5. Congratulations! Your voicemail box is ready to use and enjoy.

Busy Greeting

1. Dial *83 from your home phone
2. Press 0 to access your mailbox options
3. Press 2 to record your busy greeting
4. Press # when finished
5. Congratulations! Your voicemail box is ready to use and enjoy.

Retrieving Messages

From your home phone

6. Dial *83
7. Enter your passcode
8. You will be informed of the number of messages you have
9. Press 1 to play your messages

From a remote phone

1. Dial home phone #
2. Press * when your voicemail greeting begins
3. Enter your full 10 digit phone number
4. You will be informed of the number of messages you have
5. Press 1 to play your messages

Change Your Passcode from Home

1. Dial *83
2. Press 0 for Voice Mail Box options
3. Press 5 to change your passcode
4. Enter your new passcode followed by the # key

Again enter your new passcode followed by the # key

Message Controls

While reviewing messages, you have the following options

- 1 = Interruption message introduction
- # = Fast Forward
- * = Rewind
- 5 = Time/Date Caller Information
- 6 = Skip to end
- 7 = DELETE

Did you know...

Voicemail messages may be delivered to your email inbox. Listening to a voicemail is as simple as clicking 'play' in the email message.

Ask us for the details!

